Release Notes

Entrust Desktop Retransfer Printer Firmware

This document provides a summary of a release to the desktop retransfer printer firmware.

Version Information

Firmware Version	R4.51.2-SP2 R4.11.2-SP2
Release Date	November 2023
Component Versions:	
• Printer	R4.51.2-5002 R4.11.2-5002
• Printer BSP	R4.50.21-32 R4.10.21-32
• Embosser Firmware Version	E1.1.54-3
• Laminator Firmware Version	L1.1.6-16
• Laser Firmware Version	Z1.1.0-302
• Multi-hopper Firmware Version	M1.3.0-2
• Impresser Module	I1.1.3-2
• Smart Card Coupler	DE-ABCM_L_DC2_211006_CCID_PCSC

Affected Printers

- Entrust Artista® CR803 and CR805 Retransfer Printer

- Entrust Artista® CR825 and CE875 Instant Financial Issuance Systems

Firmware Release for Dual Hardware Configurations

Artista® firmware releases now support multiple hardware configurations. These configurations are identified by the leading portion of the firmware version. R4.1x or R4.5x. firmware is available as either a stand-alone update application or as firmware files.

The firmware update application **FirmwareUpdate_R4P.51.2-5002_R4S.11.2-5002.exe** contains all the necessary firmware files and will automatically identify the hardware configuration and apply the correct firmware to the printer.

The FLS files **R4P_51_2_5002.fls** and **R4S_11_2_5002.fls** are used by the Adaptive Issuance™ Issuance Device Management software to update printer firmware. If you do not have this software, use the stand-alone update application to update your printer firmware.

Previous Release Information

Hardware Platform	Release	Build
R4.5x	R4.51.2-SP1	R4.51.2-5001
R4.1x	R4.11.2-SP1	R4.11.2-5001

Added Features and Improvements

- Corrected issue in R4.5x firmware series where primer blocking was being improperly placed within a print-blocking region. This was causing printing to not properly adhere after a smartcard chip.